

Special contractual terms and conditions for the sale of electricity to business customers

These terms and conditions relate to the sale of electricity and apply between Skellefteå Kraft AB ("Skellefteå Kraft") and the business customer ("Company") specified in the contract confirmation. These terms and conditions apply from 1 November 2026.

1 General terms and conditions

1.1 The agreement between Skellefteå Kraft and the Company consists of, where applicable, the following parts, which, in the event of any conflict, shall apply in the following order: 1) Contract confirmation or a signed copy of the contract (electronically or on paper), 2) Special contractual terms and conditions for the sale of electricity to business customers drawn up by Skellefteå Kraft; 3) Special terms and conditions for the sale of electricity from a designated electricity supplier to business customers (rev) drawn up by the trade association Svensk Energi; 4) General terms and conditions for the sale of electricity used in business operations or other similar activities (ELHANDEL 2025 N) drawn up by the trade association Energiföretagen Sverige (collectively referred to as "the contract"). The terms and conditions drawn up by Energiföretagen Sverige are available at www.skekraft.se or can be requested from Skellefteå Kraft's customer service department.

1.2 Any amendments or additions made by the Company to the pre-printed text of the contract must be approved in writing by Skellefteå Kraft, either by email or letter, in order to be valid.

1.3 The contract is binding on both parties from the date on which Skellefteå Kraft confirms the contract, which is done by sending the Company a contract confirmation or a signed copy of the contract (electronically or on paper).

1.4 Skellefteå Kraft may perform a standard credit check prior to the conclusion of the contract. In the event that the Company is not approved in accordance with Skellefteå Kraft's credit policy in force at any given time, Skellefteå Kraft reserves the right to refrain from entering into a contract with the Company.

1.5 The supply of electricity shall commence in accordance with the agreed start date set out in the contract, provided that the Company has submitted complete and accurate details which have been approved by the electricity grid operator upon Skellefteå Kraft's delivery notification. In the event that the contract's start date falls on a date other than the first day of the calendar month, the contract period shall be extended to the last calendar day of the contract's final calendar month. The Company shall not be entitled to claim compensation for a delayed start of supply if this is due to incomplete or incorrect information provided by the Company.



1.6 If, when the supply of electricity commences, the Company already has an electricity contract with another electricity supplier, Skellefteå Kraft shall ensure that the electricity grid operator is notified of the change of supplier. The Company shall be liable to the other electricity supplier for any costs arising from early termination. Skellefteå Kraft does not assume any obligation to pay any early termination fee should the Customer terminate their existing electricity contract early.

1.7 If the contract term expires or the contract is terminated but the Company fails to switch electricity supplier, the terms and conditions of Skellefteå Kraft's "Variable Quarter-Hour Pricing" (Kvartspris) product shall apply to continued electricity supplies, unless otherwise agreed. Customers who have been assigned Skellefteå Kraft as their electricity supplier pursuant to Chapter 8 of the Electricity Act (1997:857) shall automatically be allocated the "Variable Electricity Pricing – Average Spot Price" product under a non-fixed-term contract. Skellefteå Kraft reserves the right to transfer, in whole or in part, the rights and obligations under the contract to another party on the same terms and conditions. The Company has the right to transfer the rights and obligations under the contract subject to written approval from Skellefteå Kraft.

1.8 The contract is based on the information provided by the Company to Skellefteå Kraft in writing or by other means. In the event that the Company has provided incorrect information in connection with the conclusion of the contract or if circumstances change during the term of the contract without prior notification to Skellefteå Kraft, resulting in a breach of the contract, Skellefteå Kraft shall be entitled to terminate the contract with immediate

effect and to claim compensation from the Company for any financial loss which Skellefteå Kraft has suffered as a result. This applies regardless of whether the Company is unaware of the circumstances giving rise to the breach of contract.

1.9 This contract may not be assigned without the written consent of the other party.

2 Invoicing

2.1 Invoices are issued monthly in arrears, and Skellefteå Kraft must receive payment from the Company no later than the due date. In the event of late payment, Skellefteå Kraft has the right to charge penalty interest in accordance with the Interest Act (1975:635), as well as a statutory reminder fee and, where applicable, a debt collection fee. Invoicing is based on meter readings collected and reported by the grid operator. In the absence of meter readings reported by the electricity grid operator, Skellefteå Kraft reserves the right to invoice the Company based on estimated consumption figures derived from previous consumption.

3 Taxes and charges

3.1 The price of the products is subject to additional charges, such as a guarantee of origin and electricity certificates. If these charges change during the term of the contract, due to actions by a party other than Skellefteå Kraft – for example, Svenska Kraftnät or the Nordic electricity exchange Nord Pool – Skellefteå Kraft reserves the right to adjust these charges on an ongoing basis and, consequently, the price accordingly, without prior notice. VAT is added to this.



4 Relocation

4.1 Upon the Company's permanent relocation from the point of supply, the contract shall terminate and the Company shall not be invoiced for any early termination fee. However, obligations arising under the contract must always be fulfilled. At Skellefteå Kraft's request, the Company shall provide evidence that permanent relocation has taken place.

4.2 The Company has the right to transfer the contract to a new supply address, provided that Skellefteå Kraft approves the transfer in writing by email or letter. The Company is advised to contact Skellefteå Kraft's customer service department well in advance of the Company's change of supply address.

5 Communication

5.1 Communication regarding the contract shall normally take place via email and/or telephone. The Company is responsible for ensuring that Skellefteå Kraft always has the Company's current email address and/or telephone number. Any message sent to the email address provided by the Company shall be deemed to have been received by the Company. The Company is urged to check its email regularly to review information and, where applicable, any changes relating to the contract.

6 Early termination of the contract

6.1 If the Company fails to fulfil the contract for any reason other than permanent relocation as set out in clause 4.1, Skellefteå Kraft is entitled to compensation. Compensation shall be paid as follows: In the event that Skellefteå Kraft and the Company have entered into a fixed-term contract for the supply of electricity and the Company

chooses to terminate the contract early, the Company shall pay the electricity supplier a termination fee. The termination fee consists of any direct financial losses that the early termination may cause the electricity trading company upon the settlement of the contract on Nord Pool. The fee is calculated by comparing the Company's contract price with Skellefteå Kraft's current prices for contracts whose supply period most closely resembles the remaining supply period of the contract. The difference in price is multiplied by the estimated consumption for the remaining contract period.

For the purpose of calculating remaining consumption, the electricity grid operator uses the estimated consumption applicable at any given time as the basis for calculating future remaining consumption.

7 Information regarding the processing of personal data

7.1 Personal data provided to Skellefteå Kraft will always be processed in accordance with applicable laws, which, from 25 May 2018, include the EU General Data Protection Regulation 2016/679 (GDPR). The data processed by Skellefteå Kraft includes: name, personal identity number, address details, email address, telephone number, vehicle registration number (Tesla), metering point ID, electricity zone ID, electricity consumption, electricity production, bank account number, telephone recordings and credit rating information.

7.2 If the customer has any questions regarding the processing of personal data, they may always contact Skellefteå Kraft's Data Protection Officer by email at dataskyddsbud@skkraft.se or by telephone on 0910-77 25 50.

7.3 Skellefteå Kraft processes the personal data necessary to take steps prior to entering into the contract, such as obtaining credit reports, and to fulfil the contract, including the supply of electricity, invoicing and providing information about the contract. Skellefteå Kraft also processes personal data to comply with legal obligations. Personal identity numbers are processed to ensure secure identification.

7.4 Skellefteå Kraft may use personal data for market analysis, for marketing purposes, for statistical analysis and staff training, and to evaluate and provide information about products and services. Skellefteå Kraft bases these purposes for processing personal data on its legitimate interest in supporting the development of its business and enabling a better customer offering, and on the customer's interest in receiving such an offering.

7.5 Personal data may be disclosed to companies within the Skellefteå Kraft Group for the purposes stated. Personal data may also be disclosed to Skellefteå Kraft's contractors and subcontractors [in Sweden/within the EU/within the EEA] who, in such cases, process personal data on Skellefteå Kraft's behalf. Categories of recipients include credit reference agencies when obtaining credit reports, debt collection agencies in debt recovery cases, and IT service providers. Personal data may also be disclosed to public authorities and others if necessary to comply with the law or to safeguard Skellefteå Kraft's legal interests.

7.6 Personal data may be collected from companies within the Skellefteå Kraft Group for the purposes stated. Data that may be collected from sources other than the customer includes credit rating information. To update personal

data, information may be obtained from public registers, such as the National Population and Address Register (SPAR).

7.7 Skellefteå Kraft retains personal data until the contract with the customer has been terminated and for a period thereafter, not exceeding twelve (12) months, or until no other statutory obligations require retention, whichever period is longer. Data may also be retained for as long as necessary to safeguard Skellefteå Kraft's legal interests. Credit rating information is retained only for as long as necessary to assess the customer's ability to pay, up to a maximum of three (3) months. When personal data no longer needs to be retained, it is anonymised or deleted.

7.8 The customer is entitled, upon request, to receive information regarding what personal data about them is on file and for what purposes such data is processed; to whom, or to which categories of recipients, the data has been or will be disclosed; and, where applicable, the source from which it was obtained. The customer is also entitled to receive a copy of the information on file free of charge. A fee may be charged for any additional copies, based on the administrative costs involved in producing them. Under certain circumstances, the customer has the right to request that any personal data they have provided to Skellefteå Kraft be transferred to another party. The customer may also request the rectification of inaccurate data or the supplementation of incomplete data. The customer also has the right to request the erasure of data under certain circumstances.

7.9 If the customer objects to their personal data being used for any of the following purposes: market analysis,



statistics, staff training, or to evaluate and provide information about products and services, the customer may, at any time, notify Skellefteå Kraft of this to prevent such processing, unless Skellefteå Kraft or another party has legitimate interests in continuing such processing.

7.10 A customer who objects to the processing of personal data for marketing purposes may, at any time, notify Skellefteå Kraft of this to prevent such processing.

7.11 The customer also has the right, in connection with a request for rectification, erasure or restriction of the purposes of data processing, to demand that the processing of personal data be restricted while Skellefteå Kraft investigates such a request.

7.12 If the customer requests the restriction, rectification, erasure or limitation of the purposes for which data is processed, Skellefteå Kraft will, before complying with such a request, inform the customer of the consequences this will have, which may include it no longer being possible to maintain the contract between the customer and Skellefteå Kraft.

7.13 If the customer believes that Skellefteå Kraft's processing of personal data is not lawful, they have the right to lodge a complaint with the Swedish Authority for Privacy Protection at any time:

Telephone: 08-657 61 00

Email: imy@imy.se

Fax: 08-652 86 52

Postal address: Swedish Authority for Privacy Protection
Box 8114, 104 20 Stockholm

PRODUCT-SPECIFIC TERMS AND CONDITIONS

8 Fixed electricity price

8.1 This product is a fixed-term contract and guarantees the Company an unchanging electricity price per kWh throughout the term of the contract. The fixed electricity price includes the cost of electricity and electricity certificates. A fixed monthly fee applies and is set out in the contract confirmation.

9 Variable electricity pricing

9.1 Electricity pricing

The Customer's contract follows Nord Pool's spot price per quarter-hour. In the event of future changes to the trading intervals on the electricity exchange's day-ahead market (for example, a switch from quarter-hourly to five-minute trading), Skellefteå Kraft reserves the right to adjust the pricing in accordance with the new structure applied by the electricity exchange.

9.2 Special terms and conditions for the "Variable Quarter-Hour Pricing" product

In order to be eligible for the "Variable Quarter-Hour Pricing" product, the premises must be fitted with metering equipment that enables electricity consumption to be measured on a quarter-hourly basis. In the event that supply under the contract commences before the premises have been adapted, supply will initially be provided in accordance with the terms and conditions for the "Variable Electricity Pricing – Average Spot Price" product until the change has been implemented by the electricity grid operator. By signing this contract, the customer agrees that the quarter-hour pricing will



apply once the property has been adapted for it.

The final electricity price per quarter is determined monthly in arrears and comprises the spot price (per quarter) from Nord Pool for the relevant electricity zone, Skellefteå Kraft's variable procurement costs, the electricity certificate charge, the agreed surcharge and the monthly fee. The invoice shows an average price (average rate) for the quarters within the entire billing period. Detailed information per quarter-hour is available on Skellefteå Kraft's website.

9.3 Special terms and conditions for the "Variable Average Spot Price" product

The final electricity price is calculated monthly in arrears and consists of a volume-weighted average of the spot prices from Nord Pool for the respective electricity zone. The spot prices are weighted together with the combined quarter-hour profiles for all of Skellefteå Kraft's facilities within the respective electricity zone. Added to this are Skellefteå Kraft's variable procurement costs, the electricity certificate charge, the agreed surcharge and the monthly fee. The surcharge and monthly fee are set out in the contract confirmation.

9.4 In the case of a non-fixed-term contract, Skellefteå Kraft reserves the right to adjust the surcharge and the monthly fee with 15 days' notice.

10 Mixed price contract

10.1 With a mixed price contract, the parties have agreed on a volume allocation between Fixed electricity price and Variable Quarter-Hour price. Product-specific terms and conditions for each component (Fixed and Variable

Quarter-Hour prices) are set out in clauses 8 and 9.

10.2 The agreed volume allocation is set out in the contract confirmation. The product is for a fixed term.

11 Compensation for surplus electricity fed into the grid

11.1 In cases where the electricity user begins to generate electricity and Skellefteå Kraft becomes obliged to accept it, compensation shall be paid via a self-billed invoice twice a year.

12 Confidentiality

12.1 The parties undertake to keep information regarding prices and terms of supply in this contract confidential and to ensure that confidential information is not disclosed to any third party.

13 Governing law and disputes

13.1 This contract is governed by Swedish law. Any question of interpretation or dispute arising out from this contract which the parties are unable to resolve between themselves shall be finally settled by arbitration in accordance with the Rules of Arbitration of the Arbitration Institute of the Stockholm Chamber of Commerce. The seat of the arbitration proceedings shall be Skellefteå and the proceedings shall be conducted in Swedish. Notwithstanding the preceding paragraph, if the dispute involves an amount of less than two hundred thousand (200,000) Swedish kronor (SEK), a party shall be entitled to apply for a payment order or to bring proceedings before a court of general jurisdiction.